



10/23/26

Dear Water Customers,

STAGE 4 WATER CURTAILMENT

We want to provide you with an important update regarding our water system and ask for your cooperation in conserving water.

At the beginning of the week, we pulled the pump out of the well so that we could put a camera down the well to find out what was causing air in the lines and the lower water production. On Tuesday October 20, 2026, Drill Tech was able to put the camera down the well and all looked good except that the water table was dropping. Because of the storms and bad weather, we were unable to put the pump back down. We have been hauling water throughout this process. Drill Tech is now unavailable to put the pump back down the well and this is causing us to be in **stage 4 curtailment**. We have 3 different water delivery companies hauling water with a fourth trying to get us on their schedule.

We are asking all customers to conserve water immediately and use water only for essential needs. The following activities are prohibited according to our curtailment plan.

- Irrigation of outdoor lawns, trees, shrubs, or any plant life
- washing of any vehicle
- use of water for dust control or any outdoor cleaning
- use of drip or misting systems of any kind.
- Filling of any swimming pools, spas, fountains, or ornamental pools
- the use of construction water, any other intensive water activity is prohibited.

We appreciate your patience, understanding, and cooperation as we work through these challenges and work toward a more reliable water system.

Thank you,

Granite Mountain Water Co.
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